Launchpad Recruits recognise and understand the importance of providing a secure and trusted solution, by not only understanding our own environment, but also by understanding the external factors around us, the laws and regulations that govern us, the individual needs of our customers and the privacy of those utilising our solution.

Our Information Security Policy is designed to:

- Establish and maintain an Information Security Management System (ISMS) certified against ISO 27001:2013, and continually review and improve the system against established and developing controls.

- Comply with all applicable Legal, Contractual and Regulatory obligations, by proactively growing and adapting to environmental conditions and the operational conditions of both Suppliers and Customers.

- Provide secure and reliable working conditions, by ensuring implementation of technical architecture, governance and health and safety standards, as well as limiting the impact on effectiveness by incorporating these requirements into our daily working practice.

Our COO and ISM are responsible for defining, implementing, maintaining and supporting our Vision, Purpose, and ISMS methodology. This is a realised and supported by:

- Setting and reviewing measurable objectives and ensuring these objectives are met.

- Measuring, monitoring, analysing and evaluating compliance to resolve any possible nonconformities.

- Providing the necessary resources for the organisation to achieve its objectives, and continued growth.

- Actively seeking honest feedback from our customers to improve our services, communication and our values.

COO
Rob Garlick

IT & Compliance Manager
Alan McCay